

Proactive – National Specialty Medical Provider – Comprehensive Compliance Program Development and Implementation

1. Background – a 3-year old multistate specialty medical provider with 55 providers at 35 clinics in 5 states wanted to build its compliance program from scratch.
2. Project – The Compliance Officer was tasked to develop a comprehensive corporate compliance program from the ground up.
3. Results – after conducting an onsite assessment that included visits to keys sites and meetings with senior executives, physicians, midlevel providers and other stakeholders, the Compliance Officer identified and prioritized key risk areas and developed a written project plan to address them. The plan was then implemented and included development of a coding and billing audit plan, clinical site survey program, and tracking/trending/report processes on a range of clinical and financial key performance indicators.